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Valued Customer,

Coilcraft is in receipt of your Purchase Order which may contain additional Quality Clause requirements.

- Coilcraft is the OEM and distributor of Commercial Off The Shelf (COTS) components and, as such, may not comply with specific requirements outside of its normal operational methods. Coilcraft will comply with agreed upon requirements if the component is custom designed for the customer, but may not comply for Coilcraft standard/catalog components. Coilcraft does not apply customer-specific change requirements to standard/catalog items. For these items, PCN's are distributed when form, fit or function is affected.
- Coilcraft will support on site audits. However, right of access will be limited to certain areas or items as defined by Coilcraft. Customer/public will not have access to Coilcraft trade secret/company confidential processes, equipment or documentation. Coilcraft may provide access to pertinent information/data upon request, in the event of a mutually agreed upon business need.
- First Article Inspection (FAI) is typically not performed on components that are in continuous production. An FAI shall be reserved for custom components to ensure accurate manufacture in accordance with customer provided drawings/specifications. If an FAI is required on a custom component, an additional line item will need to be quoted to perform. FAI's are performed and documented in accordance with AS9102 latest revision.
- All Coilcraft facilities are certified to ISO 9001, and all Coilcraft manufacturing facilities are also certified to IATF 16949. Coilcraft has no plans currently to pursue additional quality systems certifications. Certificates can be provided upon request.
- Coilcraft products are passive electronic components and are not ESD sensitive. Packaging to provide adequate protection for the products will be utilized. Coilcraft does take precautions to provide anti-static treated packaging to protect other supplier's parts that may be ESD sensitive for handling and storage. Coilcraft can provide ESD Test data upon request.

Best regards,

John Chuey

Director of Corporate Quality  
Coilcraft, Inc.